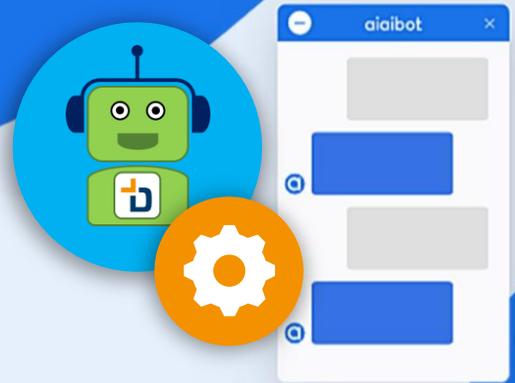


aiaibot

Chatbot Enterprise Solution

Intelligently automate
customer dialog with
Conversational AI



Take advantage of the opportunities of digitization and automate your customer dialogue now. The Sales Bot generates sales leads and effectively helps to increase your conversion. The Service Bot offers intelligent self-service and thus reduces the number of customer inquiries via telephone and e-mail. This significantly increases the efficiency of your customer service.

Digitize customer dialogue - intelligently, anywhere and around the clock.

Acquire more customers.

Using the chatbot as a digital sales assistant is an excellent application of this technology. Not only can the chatbot ask website visitors what they are looking for and help them find a suitable product, it can also handle the entire buying process and provide the customer with a personalized buying experience.

Motivate website visitors to become active.

A chatbot is available for your website visitors 24 hours a day, seven days a week and allows you to communicate with each and every one of them. This makes visitors interact faster and you get more leads.

Always accessible, intelligent self-service.

Service requests can be completely automated with the help of chatbots. Self-Service means for your customers: no waiting time, quick answers and therefore a high level of satisfaction. At the same time, you enable your customer service agents to process complicated cases with less time pressure and in better quality.

Automatically resolve standard requests.

A typical standard request in IT support is to reset a password. Such processes can be easily configured and thus automated with workflow without any need for programming. This increases the efficiency of all parties involved, as the requesters do not have to wait for an IT supporter to respond and these in turn can focus on difficult cases.



Increase sales leads

The sales and marketing bot generates sales leads and actively helps to increase your sales.



Increase service efficiency

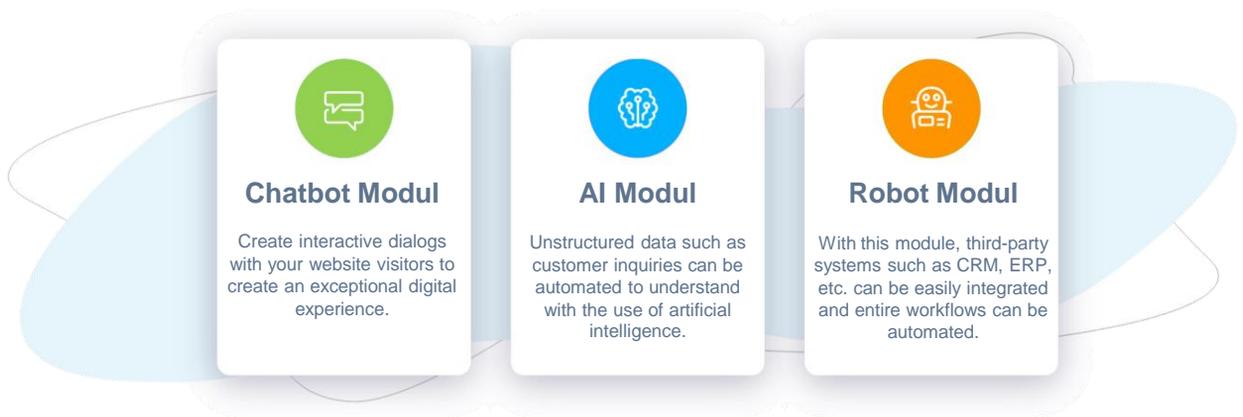
The service bot offers your customers intelligent self-service and increases service efficiency.



Operational Excellence

The Corporate Bot is used internally and skillfully relieves your IT and HR team.

Customers expect fast and competent answers, anytime and anywhere. Conversational AI leads the customer dialog at digital touchpoints in a highly automated way 7/24. This improves the customer experience, increases sales and improves service efficiency.



Our service modules



Analysis & target picture

- Potential and optimization analysis, consideration of use cases Customer
- Definition of expectations, goals and scope
- Consideration of possible automations
- Target image for the use of chatbots

Result:

➔ The top 3 use cases and the target image are in place. The chatbot is now ready for implementation!



Build & Enablement - GoLive

- Chatbot Bootcamp: detail requirements, concept and design for chatbot stories.
- Set up aiaibot in the cloud
- Increase business value by using AI and Robot
- Integration of chatbot into customer website

Result:

➔ The chatbot is live! From now on, the chatbot helps to generate leads or answer service requests.



Success & Optimization

- Analysis and monthly performance reports
- Inputs for continuous improvement
- Technical support
- Further development and expansion of AI and Robot modules

Result:

➔ The chatbot delivers business value and gets even better! In addition, new possible areas of application for the chatbot are emerging.

Measurable benefits within just 6 weeks with transparent costs

